

Welcome

00:00

Dr. Guylaine Lefebvre:

Good afternoon, and welcome to our very first virtual information education session from the CMPA. I do apologize for our slight tardiness linked to the fact that we just finished our – our first-ever virtual annual general meeting.

00:22

Bonjour, je me nomme Guylaine Lefebvre.

00:24

I am the Managing Director of Safe Medical Care at CMPA, and we'll be together for the next hour and a half. I'm the moderator of this session. How appropriate that our first virtual session is actually on virtual care. I'll share with you that we actually chose the topic over a year ago, and many of you may know that there's a Virtual Care Task Force called by the Royal College, the College of Family Physicians, and the CMA about this time last year. The recommendations from the task force came out in February, and one of the authors commented on how it will take years to get to where we should be. Well, here we are, and it hasn't taken years, and it is likely related in – in large part to COVID.

01:20

We're very fortunate today to have four of Canada's opinion leaders who are joining us to provide their expertise and their insights into dealing with virtual care right now during this – this pandemic time. The formal presentations will take about an hour, and then we'll make sure to leave some time for you to be able to ask us questions, which you can do virtually through the website.

01:47

Our keynote speaker today is Dr. – is Mr. Seamus Blackmore. Seamus works with Deloitte Canada. He's a leader in digital health practice. His team delivers transformative projects globally. In addition to our keynote speaker, we're honoured to welcome a distinguished panels who will provide insight and respond to your questions on virtual care in Canada. Dr. Heidi Oetter is Registrar and CEO of the College of Physicians and Surgeons of BC, and she'll be sharing with – with us her experience in BC, and also the regulatory issues. Darren Larsen is a family physician who has extensive experience using virtual care in his own practice. Darren is Chief Medical Officer of OntarioMD. We're also pleased to have Mr. Daniel Boivin with us, who is one of our CMPA general counsel. He is a cur—currently a partner with Gowling WLG.

02:56

Moving to the next slides, these next three slides are related to the fact that the session is accredited for both the College of Family Physicians and the Royal College. You will be able to get your certificate of participation once you answer the evaluation form, and that will come to you via your own e-mail. On this first slide, we have nothing to disclose, with the exception of Mr. Blackmore. And on the next slide, Mr. Blackmore is

an employee of a for-profit company, Deloitte Canada, and our scientific committee has reviewed any potential for – for bias. Moving to the third of those slides, we talk about the fact that our Scientific Planning Committee is composed of physician advisors who work at CMPA and we've reviewed all of the material.

03:55

Let's move on to get to know a little bit about you, our participants, today. We have two questions for you. And if you click on the Home button in the voting window – so this'll appear as a vote on your screen – there are two questions, and I'll invite you to click on Vote Now and answer both of those questions, please. We'll leave you a few minutes to answer the questions, and I'll go over the results a bit later in our presentation. The first question is asking whether you're currently providing virtual care, and how. And the second question really is delving into why it is that you chose to join the session with us today.

04:41

You can continue to vote, and meanwhile I'll move on with the next slide that describes our session objectives. These are ambitious objectives for this afternoon. So without further ado, we'll move ahead.

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